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*We do not inherit the Earth  
from our ancestors,  
we borrow it from our children*

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*As a member of Relais & Châteaux, we have committed ourselves to special values and principles. Remaining loyal to a sustainable lifestyle is one of our promises. We are aware that Tourism will never be completely sustainable as every industry has impacts, but it can work towards becoming more sustainable.*



## *Social Sustainability*

We need to understand that sustainable tourism means more than just preserving the beautiful landscape of a tourist destination. It also includes important impulses such as respecting village mentality, workplaces, agricultural areas, so basically everything that is essential for maintaining the local cultural identity.

We try to preserve the cultural DNA of our tourist destination by sourcing products locally and supporting local artisans and local crafts. Food is sourced from local farmers in the area. We work together with local tour operators showing you the secrets and magic of the East Algarve. Our staff is mostly from Vila Real de Santo António.

# Environmental Sustainability

## - ENERGY -

- We use only LED and energy-saving lamps.
- Grand House has the Energy Certification A+.

*The energy certificate is a document that evaluates the energy efficiency of a property on a scale from A + (very efficient) to F (inefficient), issued by technicians authorised by the National Energy Agency. The certification contains information on energy consumption characteristics related to air conditioning and hot water. It indicates improvement measures to reduce consumption, such as installing double glazing or reinforced insulation, among others.*

- Grand House has a system that recovers heat from the A/C for hot water.

## - WASTE MANAGEMENT -

- We try to avoid plastic packaging as much as possible.
- The drinking water in the rooms and restaurants is served in re-usable glass bottles
- We do not use plastic straws or decorations for cocktails.
- Slippers, shavers and toothbrushes will be "Plastic Free" still this year.
- Since 2021 it is compulsory for hotels to separate and recycle waste.

## - WATER CONSUMPTION -

- We are encouraging guests to be aware of their water usage by inviting them to forgo housekeeping services during their stay with us. You can choose how often you want your towels and bed linen to be changed/washed. Remember: a reduction helps offset our daily water, power, and detergent usage, thus reducing our environmental impact.  
Our Laundry partner is ISO 14001 certified (Environmental Management System).
- Our housekeeping team uses eco-friendly cleaning products.
- A grease separator is installed in the hotel.

## - FOOD MANAGEMENT -

- Growing food on site at the Grand Beach Club
- Implementing seasonal menus
- Sourcing food locally - from farm to table

# Human Sustainability

Grand House wants to show the importance of basic human values to preserve a good future for the next generation.

Just as we are using our intellect and creativity to reduce our carbon footprint, we can similarly mobilise our resources to improve our emotional footprint, or how we treat and affect each other.

When we express the values most true to our best human instincts, we create a positive emotional footprint and improve the quality of life for all of us.

## GRAND HOUSE ... WHAT DEFINES OUR HUMANITY, WHAT FUTURE DO WE WANT, AND HOW WILL WE REALISE IT?

A place not dominated by machines, but by human spirit.

We seek a better future for living, to look beyond today, to reach beyond the reductionist, sanitised and automated world

How can we lead with purpose and passion, build human companies and workplaces, and design for deeper connections in an age of machines?

Grand House's mission is to shape a more positive vision for humanity.

The question of defining what makes us essentially human, especially in relation to which activities could or should be ceded to AI and what remains when this is done.

Mortality, empathy, sociality, vulnerability and imagination are the essential human qualities

Simplicity, Authenticity with Soul

The core of stories which effectively move people is authenticity - the unfettered realness of humans.

What authentic humanity looks and feels like.

How this trend should give us pause and rather inspire a re-humanization of humans in our accelerated digital times.

We are at a historic turning point where reflection on who we are and what we want becomes paramount to successfully exploiting technology.